



Riverside County CollegeBoard Presentation/ Chat Questions

April 6, 2020

Q: For clarity - even if they are marked "Y" on the ordering management data page, and they do not take the test, they will not be penalized (and the school will not be charged)?

A: Correct. Schools will not be charged if a student does not participate and take a test.

Q: Does this mean AP Coordinators do not need to manage that page based on no-shows?

A: Correct, you don't need to manage no-shows for make ups. After the exams, you will be able to see which students chose to test in the AP Registration and Ordering system online and in the downloaded roster.

Q: If a student has tech issues or the internet/power goes out during test time, what happens to their test?

A: The test will be recorded and depending on the situation the option to take the test during the June make-up date will occur. Further guidance on testing the technology on a student's device will be issued by CollegeBoard on April 13th through the MyAP portal.

Q: Will AP Coordinators find out who did test though?

A: Yes the final list will be updated and AP teachers will also receive for the first time a copy of their student's test.

Q: How do students select when they are taking the test? Do students need to select ahead of time if they need to take the June exam?

A: That is correct. They will get to choose based off of the access code given. If they do not take the test in May, it is assumed they are taking the test in June but we would like to encourage all students to take the exam in May in case anything happens.

Q: So for those who were originally scheduled for a makeup due to conflicts no longer have a conflict, so everyone should take it in May, yes?

A: Yes we strongly suggest all students take the test during the window in May.

Q: When the exams go back to the teachers, will they provide input/assist in scoring? Or is this intended to be to validate the caliber of writing with the student?

A: Current AP teachers will not provide input or assist in scoring for their own students.

Q: As an AP coordinator I do not need to approve a student for June is that correct? As long as they do not test in May they will be added to the June list?

A: That is correct. If a student opts not to test on either of the May dates, it's assumed they will be taking the "makeup" exams in June.

Q: Will there be overlap if a student has extra time for accommodations?

A: The testing window is designed to accommodate additional time in between tests which historically is the most common accommodations for students on 504 plans or IEP. CollegeBoard will be providing additional accommodation guidance this month.

Q: What about students who need accommodations?

A: The testing window is designed to accommodate additional time in between tests which historically is the most common accommodations for students on 504 plans or IEP. CollegeBoard will be providing additional accommodation guidance this month.

Q: When will the site be able to see who ended up actually taking the exam (need to know for refunding students)?

A: The AP Program will update AP Registration and Ordering after the exam period is over with students who did/did not take the exam. No action is required by the school or AP coordinator to track or record the students who took the exam (or who did not). Your school will only be invoiced for students who took the exam.

Q: Is there is an exam preview, 2 weeks before the May exam launch? Therefore students can to make sure their devices are able to view images, data and are familiar with the testing platform.

A: On April 13th there will be resources available on MyAP Classroom to help student practice for the May Exam Day.

Q: Should we switch the BC student to AB in the ordering system? If so, when?

A: Please see PPT slide 10 from the presentation.

Q: Since we are not able to collect any test fees at the site, are you still allowing students to register for an exam if they have not done so? If so, will you be collecting the fee since we can't have them come to the site?

A: No, all AP registration is closed at this time.

Q: So we DO need to go in and fix in regards to BC/AB, but we do NOT need to go in and fix Y/N status?

A: The adjustment for which Calc Test(s) the student's taking needs to be adjusted. You do not need to make adjustments to students' testing status. We're only invoicing for students who sit for the exam.

Q: For the students that individually pay for the SAT. How do they get a refund for spring?

A: Students who paid for their own SAT test this spring were refunded directly and districts that provide SAT school day were not invoiced for tests.

Q: So, APSI will ONLY be online sessions now?

A: We are in discussions with them APSI to see if they are willing to offer online sessions or in person sessions or to even cancel the event. More information to come

Q: If students submitted a request needing electronic devices or don't have internet access for the AP exam, what is CollegeBoard's plan for those students?

A: Please have them complete this form: <https://collegeboard.tfaforms.net/74> and also have connect with your district director to see if together we can ensure a student has the device they need along with County Office of Education support.

Q: If they completed the form, what kind of help will they receive?

A: CollegeBoard has received 5,000 Chromebooks they will be allowing students to borrow and RCOE is also working with funders in the community to assist with paying for rental devices.

Q: Will you be looking at online exams for future use on sites instead of booklets?

A: Currently the plan to resume in AP testing in 2021

Q: At this time, the May and June exams have been cancelled? When will the next sitting be?

A: May has been cancelled but at this time, June has not been cancelled. CollegeBoard is monitoring all available health information and will give updates on the June exam within the next couple of weeks.

Q: Are there specific programs or apps students need to have on their electronic device to be able to take the exam? Flash?

A: No and practice exams will be given and further guidance on what program a student will need will be provided on April 13, 2020.

Q: Is there an option for an online fee waiver for the SAT?

A: For March 4, Coordinators had to give CollegeBoard a number of students to get a fee waiver. For districts who do not do an SAT Day, contact customer service to get help with fee waivers and online fee waivers are being added to avoid someone having to physically give it to the student. The Test Coordinator or Counselor should call Contact Customer Service at SATSchoolDay@collegeboard.org or 855-373-6387 to submit a request for fee waiver codes.

Q: So just to clarify the SAT School Day of 4/28 has been cancelled?

A: Yes